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CENTRAL FAX CENTER

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AMENDMENT TO CLAIMS

The following listing of claims replaces all prior listings of claims.

1. – 35. (Cancelled)

36. (Previously Presented) The method of claim 42, wherein instructions for accessing, downloading, and transferring the software program from the network server are accessible at a plurality of locations at the same time to a plurality of technicians servicing the telecommunications equipment.

37. (Previously Presented) The method of claim 36, wherein at least one set of instructions further comprises a display of an icon.

38. (Original) The method of claim 37, wherein the icon is associated with the software program and the at least one set of instructions further comprises a description of the software program associated with the icon.

39. (Previously Presented) The method of claim 42, wherein the guide comprises a printed guide.

40. (Previously Presented) The method of claim 42, wherein the guide comprises an on-line guide.

41. (Original) The method of claim 39, wherein providing the guide further comprises providing an on-line guide and wherein after following the instructions in the printed guide the method further comprises following the instructions in the on-line guide only.

42. (Currently Amended) A method of providing software and a computerized guide for a plurality of vendors' equipment on a network server for access by a plurality of technicians, the method comprising:

receiving an updated version of a software program on the network server;

generating an electronic email message to a plurality of mobile computers associated with the technicians, wherein the generating is responsive to receiving the updated version of the software program; and

providing the plurality of technicians with access to the updated version of the software and the computerized guide relating to a first vendor's equipment; and

providing the plurality of technicians with access to second software and a second computerized guide relating to a second vendor's equipment;

wherein receiving an updated version of a software program on the network server further comprises loading the updated version of the software program for each of a plurality of equipment in use in a telecommunications system.

43. (Cancelled)

44. (Previously Presented) The method of claim 36, wherein the instructions for accessing a software program on the server further comprise instructions for accessing software programs for the telecommunications equipment of a plurality of vendors.

45. (Previously Presented) The method of claim 42, wherein the equipment comprises a multiplexer.

46. (Previously Presented) The method of claim 42, wherein the software program comprises a digital loop electronics software program.

47. (Previously Presented) The method of claim 42, wherein the software program comprises a testing software program.

48. (Previously Presented) The method of claim 36, wherein the instructions for accessing a software program on the server further comprise instructions for accessing and using software programs for mobile computer tools.

49. (Previously Presented) The method of claim 36, wherein the instructions for accessing a software program on the server further comprise instructions for accessing and using software programs for servicing radio functions on mobile computers.

50. (Previously Presented) The method of claim 36, wherein the instructions for accessing a software program on the server further comprise instructions for accessing and using software programs adapted as job aids for servicing the telecommunications equipment.

51. – 53. (Cancelled)